



2012 Fifth International (HRO) Conference:*
*Seeking Reliability through Operations, Attitudes,
and Measuring Success*



What does High Reliability look like?

How will we know it when we see it?

Discuss the attributes of High Reliability and what its absence looks like before a crisis or catastrophic event.

Who Should Attend?

- Executives
- Administrators
- Managers
- Practitioners

The High Reliability Organizing workshop is the conference for meeting academics, HRO veterans, and fellow students of HRO from diverse industries who share practical steps to help your organization move toward High Reliability. The workshop draws from pioneers in the field dedicating the program to academics, practitioners, operators, students, and novices, for effective learning and implementation of HRO methods and active High Reliability Organizing.

Call for Abstracts

We invite the submission of abstracts, covering a broad range of solutions and experiences, reporting original scholarly research or primary experience in the codification, implementation, or practical application of the principles of high reliability to increase the performance and reliability of organizations. See <http://www.High-Reliability.org> for more information.

Primary Research: For those who have conducted research into the application or implementation of High Reliability.

Primary Experience: For those who have personally experienced High Reliability, as success or failure, to describe the situation, principles, and outcome.

Poster Session (new!)

A shorter version of Primary Experience presented on a poster for those new to the field and who seek comment from the larger High Reliability community.

Keynote Speaker:

- **Mark R. Chassin, M.D., F.A.C.P., M.P.P., M.P.H.**
President, The Joint Commission
Chicago, Illinois

Principal Speakers:

- **Karl Weick, PhD**, Rensis Likert Distinguished University Professor of Organizational Behavior and Psychology, Stephen Ross School of Business, University of Michigan
- **Kathleen Sutcliffe, PhD**, Gilbert and Ruth Whitaker Professor of Business Administration, Professor of Management and Organizations, Stephen Ross School of Business, University of Michigan
- **John S. Carroll, PhD**, Professor of Behavior and Policy Sciences The Organization Studies Group, Sloan School of Management, Massachusetts Institute of Technology
- **Robert Bea, PhD**, Professor Department of Civil and Environmental Engineering, University of California, Berkeley
- **Najmedin Meshkati, PhD**, Professor Department of Civil/Environmental Engineering Department of Industrial and Systems Engineering, University of Southern California
- **Thomas A. Mercer, RAdm, USN (retired)**
Coronado, California
- **Christopher Hart**, Vice Chairman
US National Transportation Safety Board
Washington, DC
- **Earl Carnes**, Senior Advisor, High Reliability & INPO Liaison, US Department of Energy, Washington, DC
- **Daved van Stralen, MD, FAAP**
Assistant Professor, Department of Pediatrics
Loma Linda University School of Medicine
Loma Linda, California

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